



## **National Veterans Wheelchair Games - Cancellation FAQs**

**Q: What should we do about airline reservations that have already been made?**

**A:** Please contact the airlines directly if you have already made travel reservations. Many airlines are giving travel credits or waiving cancellation fees due to the COVID-19 crisis. However, policies for each airline may differ.

**Q: Will I be reimbursed for any travel or hotel expenses?**

**A:** No, we will not refund individual travel costs. The National Veterans Wheelchair Games application period deadline was April 1 and confirmations had not yet been sent out to applicants. In addition, the hotel reservation block was not scheduled to open until April 15, 2020. Individuals that have already made reservations independently will need to contact that hotel or airline directly to cancel and determine refund options. If you purchased travel insurance, please contact your provider for information and next steps. We apologize for any inconvenience.

**Q: Will Veterans have to reapply to participate in the 2021 NVWG?**

**A:** Yes, the application period for the 2021 NVWG will open the first full week in January 2021 and close April 1, 2021.

**Q: Will the NVWG be going back to Portland?**

**A:** Yes. The VA Portland Health Care System, Oregon PVA Chapter, the city and business community throughout Portland are excited to welcome Veterans and the program to the area. Efforts are underway to determine the best timing to reschedule the event in Portland.

**Q: Where will the 2021 National Veterans Wheelchair Games be held?**

**A:** VA and PVA are very excited to announce that the 2021 National Veterans Wheelchair Games will be in New York City, August 8-13. We are looking forward to celebrating the 40<sup>th</sup> NVWG in The Big Apple!